

Non-Compliant Innovative/Alternative Septic System Referral Summary



Barnstable County Department of Health and Environment
P.O. Box 427, Barnstable, MA 02630

Michael and Cynthia Suby
25 Ellens Way
Nantucket, MA 02554

Referral Summary

The contract expired 11/1/21 and a new one was not received so a letter of non-compliance was sent 1/11/22.

Another letter was sent via certified mail on 2/17/22.

The certified letter signature card has not been received back, according to USPS tracking it was delivered 2/22/22.

On 3/1/22 the owner Cynthia called to say received letter and didn't know about needing O&M, she will talk to caretaker of home and get straightened out

As of today, March 17, 2022, the owner is still out of compliance.

Contact Chronology

02/18/2022 - Letter sent via certified mail #70201290000134114209.

01/12/2022 - Letter sent via standard mail.

Documentation

The attached documents are copies of the correspondence sent to the owner. The originals are available if needed.

Barnstable County
Regional Government of Cape Cod
Department of Health and Environment
Innovative/Alternative Septic System Management and Compliance



January 12th, 2022

Michael and Cynthia Suby
16861 Livorno Dr
Pacific Palisades, CA 90272-3259

RE: Operation and Maintenance Contract for the Innovative/Alternative Septic System Installed at 25 Ellens Way in the town of Nantucket.

Dear Michael and Cynthia Suby,

Our records indicate that the operation and maintenance contract with Island Environmental Services for your innovative/alternative wastewater treatment system may have expired or was canceled as of November 1st, 2021.

I am writing to remind you that the Massachusetts Department of Environmental Protection (MA DEP) and the Town of Nantucket require you to keep an operation and maintenance (O&M) contract in effect at all times for your system.

Information about these requirements may be found at <https://septic.barnstablecountyhealth.org>. You can access the list of wastewater operators of whom we are aware do business in Barnstable County and other towns. This septic database also provides further explanation about your I/A septic system, as well as any sample and inspection history for the performance of your system, as entered by previous service providers.

My department oversees I/A septic system management and compliance efforts for the Board of Health in your town. We are authorized by your Board of Health to contact you to inform you of the above requirement and to request your compliance. Accordingly, please forward a copy of a signed contract via mail, fax, or e-mail within fifteen (15) days of receipt of this letter. For your convenience, I have enclosed a list of wastewater operators we are aware of that do business in Barnstable County and other towns. The firms listed operate multiple types of I/A technologies and are not associated with any particular technology or vendor.

Please be advised that if you do not respond within fifteen (15) days of your receipt of this letter by forwarding a copy of a signed contract, you may be referred to the Nantucket Board of Health for further enforcement action.

I can be reached at **508-375-3645**; my fax number is (508)362-2603. I can also be reached via email at **tracy.long@barnstablecounty.org**. Thank you for your prompt attention to this matter.

Sincerely,

Tracy Long

CC: Nantucket Board of Health
Enclosures (2): Certified Wastewater Treatment System Operators List, Inspection and Testing Requirements

February 18th, 2022

Michael and Cynthia Suby
16861 Livorno Dr
Pacific Palisades, CA 90272-3259

RE: Operation and Maintenance Contract for the Innovative/Alternative Septic System Installed at 25 Ellens Way in the town of Nantucket.

Dear Michael and Cynthia Suby,

Our records indicate that the operation and maintenance contract with Island Environmental Services for your innovative/alternative wastewater treatment system may have expired or was canceled as of November 1st, 2021. To date we have not received evidence that you have entered into a new operation and maintenance contract.

I am writing to remind you that the Massachusetts Department of Environmental Protection (MA DEP) and the Town of Nantucket require you to keep an operation and maintenance (O&M) contract in effect at all times for your system. Information about these requirements may be found at <https://septic.barnstablecountyhealth.org>.

My department oversees I/A septic system management and compliance efforts for the Board of Health in your town. We are authorized by your Board of Health to contact you to inform you of the above requirement and to request your compliance. **Accordingly, please forward a copy of a signed contract via mail or e-mail within fifteen (15) days of receipt of this letter.** For your convenience, I have enclosed a list of wastewater operators we are aware of that do business in Barnstable County and surrounding areas. The firms listed operate multiple types of I/A technologies and are not associated with any particular technology or vendor.

Please be advised that if you do not respond within fifteen (15) days of your receipt of this letter by forwarding a copy of a signed contract, I may refer you to the Nantucket Board of Health for further enforcement action. You may be required to appear before the Nantucket Board of Health to show cause as to why you have not maintained the required contract.

I can be reached at **508-375-3645**. I can also be reached via email at tracy.long@barnstablecounty.org. Thank you for your prompt attention to this matter.

Sincerely,

Tracy Long

CC: Nantucket Board of Health

Enclosures (2): Certified Wastewater Treatment System Operators List, Inspection and Testing Requirements

Certified Letter Number: 70201290000134114209

USPS Tracking®

Track Another Package

Tracking Number: 70201290000134114209

7020 1290 0001 3411 4209

U.S. Postal Service™ CERTIFIED MAIL® RECEIPT Domestic Mail Only	
For delivery information, visit our website at www.usps.com ®.	
OFFICIAL USE	
Certified Mail Fee	\$
Extra Services & Fees (check box, add fee as appropriate)	
<input type="checkbox"/> Return Receipt (hardcopy)	\$
<input type="checkbox"/> Return Receipt (electronic)	\$
<input type="checkbox"/> Certified Mail Restricted Delivery	\$
<input type="checkbox"/> Adult Signature Required	\$
<input type="checkbox"/> Adult Signature Restricted Delivery	\$
Postage	\$
Total Postage and Fees	\$
Sent To	
Street a	Michael and Cynthia Suby
City, State	16861 Livorno Dr Pacific Palisades, CA 90272-3259

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

Postmark Here
FEB 18 2022
PACIFIC PALISADES MA 02630

Your item was delivered to an individual at the address at 3:58 pm on February 22, 2022 in PACIFIC PALISADES, CA 90272.

USPS Tracking Plus® Available ▾

 **Delivered, Left with Individual**

February 22, 2022 at 3:58 pm
PACIFIC PALISADES, CA 90272

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Feedback