

# Town of Nantucket Police Department

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## Telephone Reassurance Program

The Reassurance Program is a service provided to Nantucket Senior Citizens who live alone. The program is intended to provide some comfort to Nantucket's senior population should an accident or illness occur at home.

Seniors who have registered for the service will call the Nantucket Police Department every morning between the hours of 6a.m and 10 a.m. A member of the dispatch communication center checks off your name from a master list for that day. By 10:00 am dispatch communications will call the senior who has not yet made the daily phone call. If contact has not been made after two attempts, an officer will be sent to the residents to make sure that everything is ok. Once on scene if the officer is convinced everything is okay, and the person left, a note will be left to inform you the police were there. We will then ask you to contact the station once you return home. If for any reason the officer feels everything may not be okay, the officer will check with neighbors, friends, family, or locate a spare key to check the house.

There is no cost for the service. Any senior who wishes to participate needs only to fill out an information form. The form provides the police with critical information such as medical history, any vehicles owned by the participant, family contacts, and other helpful information.

If you or a family member is interested in signing up for the Telephone Reassurance Program, please stop by the Nantucket Police Department 4 Fairgrounds Road or call 508-228-1212. Applications can also be obtained online at [www.nantucket-ma.gov/police](http://www.nantucket-ma.gov/police)